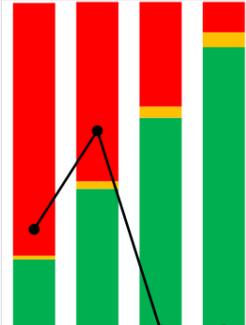


STRATEGIC PRIORITY - FAMILIES & COMMUNITIES

Month Ending

Sep-19

| No. | Quadrant | AD AREA | Indicator | Rationale | Current Value | Target | Frequency | Trend | Commentary |
|-----|------------------|------------------------|---|---|---------------|-----------|-----------|---|---|
| F1 | Outcome | Families & Communities | Number of cases of accepted statutory homeless | Outcome - trend of homeless numbers | 12 | No target | Q |  | |
| F2 | Outcome | Families & Communities | Number of households in Bed and Breakfasts (as at last day of month) | Output - indicator of demand and process | 13 | 15 | M |  | |
| F3 | | Families & Communities | Number of households in Temporary Accommodation (as at last day of month) | Output - indicator of demand and process | 61 | 55 | M |  | Demands on service remains high due to duty to accommodate for longer periods. |
| F4 | | Families & Communities | Number of households prevented from being homeless | Outcome - impact of prevention processes | 26 | 30 | M | | |
| F5 | Outcome | Families & Communities | Number of Households in bands A&B | Output - indicator of demand and process | 549 | No target | M | | 37.19% of the total number of households are in bands A&B |
| F6 | Outcome | Families & Communities | Total number of Households in all bands | Output - indicator of demand and process | 1,512 | No target | M | | |
| F7 | Outcome | Operations | Residual household waste per household (kg) | Outcome - impact of awareness campaigns and initiatives | 251 | 280 | Q | | |
| F8 | Outcome | Operations | Number of flytipping incidents recorded in West Suffolk | Outcome - impact of prevention initiatives | 395 | 295 | Q |  | <p>Over the last two quarters there have been 395 recorded incidents of flytipping in West Suffolk, which is higher than the 271 recorded for the same period last year. These increases are due to the improvements we have made to our recording processes and the targeted enforcement we have been carrying out in hotspot areas, which has raised awareness and reporting of incidents. Of the 395 incidents recorded, 320 of the incidents were relatively small in size, being the equivalent of a 'small van load' or less and the remaining 75 were classed as being equivalent to a 'transit van' load.</p> <p>The vast majority of the flytipping incidents recorded are from incidents located within a small number of housing estates across some of the main urban areas of West Suffolk. These incidents tend to be small in nature and are not carried out as part of organised crime or for financial gain, which is more often the case with larger incidents deposited at more remote locations. Rather, it appears to be more an issue of laziness, ignorance or apathy toward the local environment by a small number of offenders.</p> |
| F9 | Internal Process | Operations | Number of actions to combat flytipping in West Suffolk | Activity - focus on prevention | 867 | 675 | Q |  | <p>In response to flytipping we have been actively targeting areas where these issues persist and as a result have increased awareness in those areas which has led to increased reporting by residents.</p> <p>The actions we have been taking are as follows:</p> <ul style="list-style-type: none"> • Investigating all incidents • Attaching warning stickers to flytips • Door knocking • Warning Letters • Further action as appropriate <p>In addition we are in the process of identifying some of the worst offending properties and will be working with them, and associated landlords, directly to understand the issue and correct behaviours.</p> <p>Over the same time period there have been 867 interventions carried out to combat incidents of flytipping, both proactively to reduce breaches of legislation and reactively to deter and investigate offenders. Of these interventions 360 were proactive 'Duty of Care' inspections where businesses are asked to demonstrate how they dispose of waste generated through their activities. In addition to this and in response to identified incidents 378 investigations were carried out which led to 122 warning letters and 4 fixed penalty notices being issued and paid. We have also successfully prosecuted an individual and a business for waste offences, which has resulted in nearly £2500 worth of fines and costs being awarded. We also have a further 4 cases awaiting hearing dates.</p> <p>We will investigate every incident that is reported to us and where we are able to obtain evidence that allows us to identify an offender, will take enforcement action in line with councils Enforcement Policy. Also, as part of the Suffolk Flytipping Action Group (STAG), which involves all of the councils in Suffolk and external partners, we are working on a campaign to raise awareness about the practices of illegal waste carriers and the flytipping that often results. In addition to this, we are still looking at increasing the amount of the FPN for flytipping and householder duty of care from £200 to £300 in Suffolk.</p> |

STRATEGIC PRIORITY - FAMILIES & COMMUNITIES

Month Ending **Sep-19**

| No. | Quadrant | AD AREA | Indicator | Rationale | Current Value | Target | Frequency | Trend | Commentary |
|-----|----------|------------|-------------------------|--|---------------|---------|-----------|-------|--|
| F10 | Outcome | Operations | Heritage income (£) | Output - impact of demand and advertising | 206,471 | 162,000 | Q | | The higher footfall into the venues has helped boost income. |
| F11 | Outcome | Operations | Overall Apex budget (£) | Output - impact of advertising and act variety | 517,175 | 517,884 | Q | | Average audience numbers is up on previous years as is the number of tickets sold. |